



We are providing you a written PRELIMINARY REPAIR ESTIMATE. This estimate is a starting point to get your vehicle repaired to pre-loss condition. If you have any questions about this estimate, please contact us at (928) 669-8040.

A few things to note about next steps:



1. You **DO** need to start a claim with your insurance company; write down the claim number and a contact number. You **DO NOT** need to get multiple repair estimates – you can go to the shop of your choice for repairs.



2. We can work directly with your insurance company and send them the estimate and photos. They can contact us directly about the repair, we will be glad to assist. Insurance approval on average takes 3-5 days.



3. Do not worry if additional “hidden” damage is discovered. This is not uncommon. We will work with your insurance to ensure that incident related damage will be repaired. We will not release any vehicle that is unsafe or potentially hazardous.

More Insurance Claim Info...



What about a rental car?

Please contact your claims adjuster with questions about a rental. We will work around your rental car schedule. Most of our repairs take 3-5 days to complete.



How is payment handled?

Once your insurance approves the repair they will send payment. When we receive the insurance payment for repairs we can schedule a repair date. Your deductible is required for vehicle release. We **DO NOT** waive your deductible amount.



What if my vehicle is a total loss?

If the insurance company determines your vehicle a total loss, they will pay you fair market value of the car. You can use the money toward another vehicle or “buy back” and repair your damaged vehicle.



All our work is guaranteed for life!

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